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1. Introduction and Policy Statement

At East Suffolk Services Ltd, we recognize our responsibility to contribute positively to society and the communities in which we operate. Our Social Value Policy reflects our commitment to creating meaningful and lasting impact beyond financial gains. We believe that by integrating social value into our business practices, we can drive sustainable growth, enhance stakeholder relationships, and foster a more inclusive and equitable society.

2. Purpose

Our Social Value Policy aims to:

- Define our commitment to social responsibility and ethical business practices.
- Align our operations with the principles of Environment, Social and Governance (ESG).
- Encourage collaboration with stakeholders to address societal challenges and create shared value.
- Measure and report our social impact transparently to stakeholders.

3. Principles

- Ethical Conduct: We conduct our business with integrity, honesty, and respect for human rights, adhering to the highest ethical standards in all our interactions.
- Sustainability: We strive to minimise our environmental footprint by adopting sustainable practices, reducing waste, conserving resources, and promoting renewable energy.
- Diversity and Inclusion: We embrace diversity in all its forms and foster an inclusive culture where everyone feels valued, respected, and empowered to contribute their unique perspectives.
- Employee Well-being: We prioritise the health, safety, and well-being of our employees, providing an excellent culture, support and recognition.
- Supply Chain Responsibility: We hold our suppliers and business partners to the same standards of social responsibility, ensuring ethical sourcing, fair labour practices, and transparency throughout the supply chain.

4. Implementation

- Leadership Commitment: Our senior leadership team is dedicated to championing our Social Value Policy and integrating its principles into our strategic decision-making processes.
- Training and Awareness: We provide ongoing training and awareness programs to educate employees about our social value commitments and empower them to actively contribute to our initiatives.
- Partnerships and Collaboration: We collaborate with NGOs, governmental organisations, academic institutions, and other stakeholders to leverage collective expertise and resources in addressing social challenges.
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- Created: January 2024 (to be reviewed November 2025 or earlier if required)
- Impact Measurement and Reporting: We establish clear metrics and indicators to measure our social impact, regularly monitoring our progress and reporting transparently to stakeholders through annual social responsibility reports.

5. Continuous Improvement

We are committed to continuously reviewing and enhancing our Social Value Policy to ensure its relevance, effectiveness, and alignment with evolving societal needs and expectations. Through stakeholder engagement, feedback mechanisms, and regular performance assessments, we will identify opportunities for improvement and innovation in our social value initiatives.

At East Suffolk Services Ltd, we believe that by embedding social value into our business DNA, we can create a more sustainable and inclusive future for all. Together, we can make a meaningful difference in the world while driving long-term value for our stakeholders.